

BROADWAY

MEDICAL CENTRE

2 BROADWAY, DUNEDIN 9016

ONLINE REPEAT PRESCRIPTION POLICY

Broadway Medical Centre provides an online electronic facility as an alternative to telephone access for patients wanting to request repeat prescriptions. Only patients registered with **Broadway Medical Centre** may request prescriptions through this website. Repeat prescriptions for regular medications may be given at the doctor's discretion, where the patient's condition is stable, and if the patient has seen the doctor within six months.

Repeat prescriptions will be ready after 3.00 pm from where you have selected to collect them from up to 48 hours (two working days) after we receive your request, although there will be a delay over weekends and public holidays.

PLEASE NOTE: if you have an overdue account you will need to phone reception to order your prescription.

The primary purpose of e-mail communication is to request a repeat prescription. No personal health details or sensitive information or concerns are to be included in the e-mail communication; these concerns are to be dealt with by speaking directly to one of our practice nurse's or making an appointment to see your doctor.

- All prescription requests need to be completed on the online prescription request form.
- Only one person per form.

Broadway Medical Centre will reply to email requests and accepts no responsibility for any privacy issues that may arise with other people having access to the patient's e-mail account. E-mail communication will only be used in association with a patient-generated request and not as a routine method of communication and will include no personal or sensitive health information.

Broadway Medical Centre reserves the right to terminate the e-mail relationship with any patient that does not adhere to this user agreement.