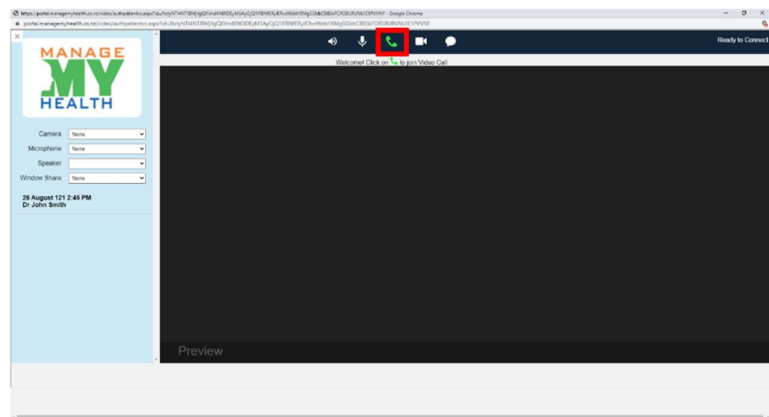
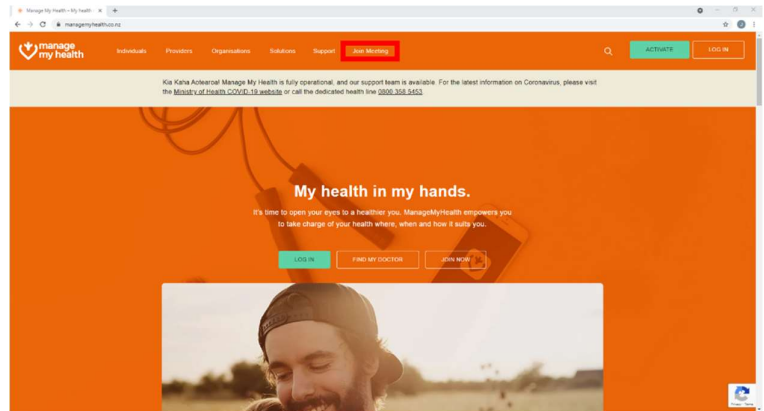


C. NON MMH patients video consults via website browser (through laptop/computer):

When you are booked in for a video consult, you will receive a text message confirming the appointment. In the text message, there will be a "Meeting ID". You will need this Meeting ID to get into the video consult room.

If you wish to conduct the video consult via a laptop/computer with a camera and microphone:

- You will need to go to the www.managemyhealth.co.nz website approximately 10 mins prior to the appointment time. On the website, you will see a button at the top center of the screen that says "Join Meeting". Click on this button.
- You will be taken to a screen which will ask for the Meeting ID and your Date of Birth. Once you have done this, you will be connected to the waiting screen.
- You will need to click the green phone icon to join the call. One of two things will happen:
- If the doctor has joined the call already and is waiting for you, you will see them on your screen and they will see you once you click the phone symbol;
- Or
- If you only see yourself the doctor has not yet "joined consultation and/or tapped the green phone symbol".



Video Consult Etiquette TIPS:

Make sure that you are in a private and quiet area and won't be disturbed during your video consult. This to ensure your that your health care needs are met as well as possible in this setting, as well as your privacy.